

1 Q And you said early in your discussions with Mr.
2 Barber that there was no volume testing of manual processes;
3 is that right?

4 A (Witness Weeks) That's correct.

5 Q So all of the processes that we discussed this
6 morning with respect to xDSL pre-ordering and ordering, all
7 of those manual processes, they were not subjected to volume
8 tests; correct?

9 A (Witness Weeks) That was not part of the scope of
10 the test; correct.

11 Q Thank you.

12 COMMISSIONER BURGESS: Mr. Atkinson?

13 MR. ATKINSON: Thank you, Mr. Chairman.

14 FURTHER CROSS-EXAMINATION

15 BY MR. ATKINSON:

16 Q Good afternoon again, gentlemen. Have just a
17 few questions for you. Like to direct your attention to
18 Pages 4 and 5 of the RSIMMS section, and there under Section
19 3.0, I believe, is listed a series of seven assumptions.

20 A (Witness Weeks) We see those.

21 Q Okay. Who authored these assumptions?

22 A (Witness Weeks) Sudhir. The gentleman sitting...

23 Q Mr. Ullal?

24 A (Witness Weeks) Yes.

25 Q And the section is entitled, "Assumptions in

1 Advance..." excuse me. "Assumptions Made in Advance of
2 Evaluation." Could you tell us -- or Mr. Ullal, whoever,
3 feel free -- how far in advance these assumptions were
4 authored?

5 A (Witness Weeks) We don't recall.

6 Q Were these assumptions distributed to BellSouth
7 prior to the beginning of the test in question?

8 A (Witness Weeks) The answer is no.

9 Q These are internal assumptions only that KPMG
10 members had?

11 A (Witness Weeks) That's correct.

12 Q And did these assumptions change during the course
13 of the test, or did they remain constant?

14 A (Witness Weeks) No, they were constant during the
15 test.

16 Q Like to go back to your discussion earlier with
17 counsel regarding the volumes in RSIMMS. Could you tell us
18 what the -- what the volume run in the Encore production
19 test was, relative to the volume run in RSIMMS?

20 A (Witness Weeks) Give us a minute. That's a
21 question of fact, and we'll need to look it up.

22 Q Sure.

23 (Brief pause)

24 A (Witness Weeks) Okay, Roman V, J-8 lists the
25 volumes for the production volume test.

1 Q Give me a second to catch up with you, Mr. Weeks.

2 A (Witness Weeks) Okay. Actually, I believe the
3 table starts one page earlier than that, Roman V-J-7.

4 Q V-J-7. Could you give us a percentage of the
5 volume run in Encore production, volume tests relative to
6 the volume run in RSIMMS? Because I don't believe...

7 A (Witness Weeks) We're going to reference both and
8 try to tell you that.

9 Q Okay.

10 (Brief pause)

11 A (Witness Frey) The production volume test pre-
12 order volumes were 24,594; the order volumes were 7,429.

13 Q And this is in Encore?

14 A (Witness Frey) That's correct.

15 A (Witness Weeks) Yes.

16 A (Witness Frey) For the normal volume test in
17 RSIMMS there were 118,000 pre-orders, and 35,000 orders.

18 A (Witness Weeks) Roughly five times, just real
19 round numbers.

20 Q Thank you very much, Mr. Weeks. I was doing some
21 quick calculating in my head.

22 Let me go back to the assumptions briefly. Let me ask
23 Mr. Ullal -- or Mr. Weeks, you can answer this if you know -
24 - how did he derive the assumptions that we discussed a few
25 minutes earlier?

1 A (Witness Frey) And I apologize. There's an
2 important clarification there. Those were the -- the
3 production volume test that I -- numbers that I just gave
4 you, those are the KPMG submitted production volumes. Those
5 were submitted on top of the normal CLEC production volume
6 orders and pre-orders that were being processed by the
7 systems as a result of normal business. We don't have a
8 total figure for the order volumes that flowed through the
9 systems that day.

10 The methodology for calculating the number of
11 production orders and pre-orders that KPMG was to submit was
12 based on BellSouth's stated production capacity, subtracting
13 normal CLEC business volumes, and then arriving at the delta
14 that was the numbers I stated earlier.

15 Q You say you don't have the number with you. Would
16 you have the number in your work papers, or you -- or you
17 don't have that number at all?

18 A (Witness Frey) We don't have that information,
19 but that information would be obtainable, to our knowledge,
20 from BellSouth.

21 Q All right. And getting back to my question I
22 stated a minute ago, and I'll let whoever...-

23 A (Witness Weeks) The question, I believe, was what
24 was the method or process that we used to create the
25 assumptions. The answer is, is internal communications with

1 subject matter experts and folks within the KPMG team.

2 Q And that was the entire source of the
3 establishment of the assumptions, were internal
4 communications?

5 A (Witness Weeks) Yes.

6 Q You didn't derive these from any other written
7 source?

8 A (Witness Weeks) Correct.

9 Q Thank you, gentlemen. No further questions.

10 COMMISSIONER BURGESS: Thank you, Mr. Atkinson.
11 Anything, Mr. Hill?

12 MR. HILL: No, sir.

13 COMMISSIONER BURGESS: This panel is excused.
14 We're going to take a ten minute break, and come back and
15 take up our last panel.

16 (Panel excused.)

17 (A short recess was taken.)

18 COMMISSIONER BURGESS: All right, we're back on
19 the record in Docket 8354-U. Presentation of our last
20 panel, and this is the panel on maintenance and repair.
21 AT&T have any cross-examination for this panel?

22 MS. AZORSKY: No cross-examination.

23 COMMISSIONER BURGESS: BellSouth?

24 MR. ROSS: No questions.

25 COMMISSIONER BURGESS: Any other party wish to

1 cross this panel? You all got off easy today. You all can
2 be excused. Do you have some cross?

3 MR. ATKINSON: I don't have any cross-examination,
4 Mr. Chairman. I do have a housekeeping matter when we get
5 to -- to that.

6 COMMISSIONER BURGESS: Let's go ahead on right now
7 and do it.

8 (Panel
9 excused.)

10 MR. ATKINSON: I believe the -- the Commission's
11 procedural order in this docket established comments, and I
12 guess post-hearing briefs for May 18th. As Commission
13 knows, we rolled back the original hearing date from April
14 30th to May 8th, and I was wondering if we could make a
15 similar accommodation for the filing of post-hearing
16 comments or briefs?

17 COMMISSIONER BURGESS: Well, extend that period by
18 one week. So that would be on the 25th of May.

19 MR. ATKINSON: 25th of May.

20 COMMISSIONER BURGESS: 4:00. Briefs and/or
21 proposed orders would be due.

22 MR. ATKINSON: Thank you, Mr. Chairman.

23 COMMISSIONER BURGESS: Let me ask one last time,
24 are there any public witnesses here today that have any
25 comments to make on the record? Any public witnesses?

1 MR. McCALLUM: While he's coming up, can I just
2 take care of a housekeeping matter as well?

3 I -- there's a plan dated -- I mentioned a Master
4 Test Plan that was filed with this Commission in December of
5 1999. I would like to include, for purposes of the record,
6 Page 2-3 of that particular Master Test Plan. I don't think
7 I need to include the whole Master Test Plan, but I would
8 like to have the Commission please take notice of that
9 particular page.

10 COMMISSIONER BURGESS: We'll do so. Any objection
11 by any party to that? Hearing none, we will.

12 If you'll identify yourself for the record.

13 MR. PERRY: Yes. I'm William Perry of Georgians
14 Calling for Competition. Two questions I was interested in,
15 in particular, in trying to understand, in the hearing
16 process, and specifically about these tests that I was
17 trying to interpret and hope to understand is, one, can
18 consumers, as -- can we tell from the results of the test,
19 one, if consumers can switch local phone service providers
20 as easily as they can their long distance carrier. I think
21 that's something that's extremely important.

22 Number two, in terms of the testing that was done,
23 and I understand that the systems can be upgraded in some of
24 the questions that Commissioner Durden asked. But is there
25 a guarantee within the testing that was done that those

1 upgrades will be able to be available to all CLECs, and will
2 they I guess -- excuse me. If they're available to all
3 companies, and that they will work in the real world
4 situations that are developed once the tests have been
5 completed. And I hope you'll just consider that throughout
6 the process. I was very encouraged by your words about the
7 consumer experience, and that's something that I hope to
8 represent well and to speak to you about in terms of making
9 sure that the consumers are considered throughout the
10 process. I appreciate it.

11 COMMISSIONER BURGESS: Well, thank you, Mr. Perry.

12 And let me say, first of all to Mr. Frey and Mr. Weeks and
13 all the people from KPMG. I know this has been a long day.

14 It's been a long odyssey that we've been working. I want
15 to thank you for assisting this Georgia Public Service
16 Commission in its efforts to continue to open the local
17 markets in Georgia. And you and all of those subject matter
18 experts that have been here today, thank you for the effort
19 that you've put forth in here. And really thank you all.

20 Because I can tell you this one Commissioner -- if
21 there's one thing I keep in front of me -- and I repeat
22 this, not just to say -- I will not be satisfied until
23 consumers in this state can have the opportunity to benefit
24 from local competition. And whatever it takes to drag along
25 CLECs, drag along BellSouth, to get these systems right, up

1 and running and ready, it will happen in Georgia.

2 This is not a game. We don't just convene here to
3 have hearing after hearing and docket after docket. The
4 consumer loses every day when we show up in this room and
5 fuss about remaining issues in this case. And this
6 Commissioner is going to stay on point, and going to
7 continue to prod and pull along everybody until we are
8 assured that consumers in this state can fully benefit from
9 local competition. And that's a message that -- I can tell
10 you, you can put that on my grave stone, "He tried to make
11 it happen." And I'm going to work with the funeral home
12 director over here...

13 (Laughter)

14 COMMISSIONER BURGESS: ...and we'll work that out.

15 But I really do thank you for your patience, and thank you
16 for your effort for being here today.

17 With that, we're adjourned. Thank you.

18 (Whereupon, the hearing was concluded at 4:57
19 p.m.)

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C E R T I F I C A T E

I, William L. Warren, do hereby certify that the foregoing pages represent a true and accurate transcription of the events which transpired at the time and place set out in the caption, to the best of my ability.

William L. Warren